



Duty of Candour Annual Report

1<sup>st</sup> April 2018 – 31<sup>st</sup> March 2019

# Duty of Candour Report

The Health (Tobacco, Nicotine etc. and Care) (Scotland) Act 2016 introduced a new organisational duty of candour on health, care and social work services. As part of Scotland's health and social services, Coatbridge Family Dental Care have a duty of candour. This is a legal requirement, the purpose of which is to ensure that organisations are open, honest and supportive when there is an unexpected or unintended incident resulting in death or harm, as defined in the Act.

Part of this requirement is that we provide an annual Duty of Candour Report. The purposes of the report are:

- To demonstrate learning which has taken place following the harm being identified
- To provide public assurance that the duty of candour is being embedded in the sectors to which it applies
- To encourage responsible persons to self-reflect on how the duty is being embedded and how the quality of operation can be continually improved
- To contribute to the Care Inspectorate's, Healthcare Improvement Scotland's and the Scottish Government's wide evidence base about the provision of social care and health services.

## **About Coatbridge Family Dental Care**

Coatbridge Family Dental Care is a general dental practice providing both NHS and private treatment options to our patients.

## **How many incidents happened to which the Duty of Candour applies**

Incidents which activate the duty:

The duty of candour procedure must be carried out as soon as practicable after becoming aware that an individual has been the subject of an unintended or unexpected incident that has resulted in or could result in:

- Death of the person
- A permanent lessening of bodily, sensory, motor, physiologic or intellectual functions
- An increase in the person's treatment
- Changes to the structure of the person's body
- The shortening of the life expectancy of the person
- An impairment of sensory, motor or intellectual functions which has lasted, or is likely to last, for a continuous period of at least 28 days

- The person experiencing pain or psychological harm which has been, or likely to be, experienced for a continuous period of at least 28 days
- The person requiring treatment by a registered health professional in order to prevent
  - the death of the person
  - any injury to the person which if left untreated, would lead to one or more of the outcomes listed above

At Coatbridge Family Dental Care, between 1<sup>st</sup> April 2018 and 31<sup>st</sup> March 2019, there were no incidents where the duty of candour applied.

### **Information on Our Policies and Procedures**

Coatbridge Family Dental Care follows the procedure outlined in our Duty of Candour Procedure, which can be obtained by a request in writing to [info@coatbridgedentist.com](mailto:info@coatbridgedentist.com). This procedure was adapted from the Practice Support Manual and based on information in the Scottish Government document Organisational Duty of Candour, which can be found: [www.gov.scot/publications/organisational-duty-candour-guidance/](http://www.gov.scot/publications/organisational-duty-candour-guidance/).

### **Submission of Report**

As required this report will be published on our website [www.coatbridgedentist.com](http://www.coatbridgedentist.com) and notice submitted to the Scottish Government.